

STAY INFO



ALL YOU NEED TO KNOW ABOUT YOUR STAY

- ✓ YOUR AND OUR SAFETY
- ✓ INVENTORY
- ✓ COMFORT ITEMS
- ✓ EMERGENCIES
- ✓ CHECK-OUT PROCEDURE
- ✓ EARLY BIRD BOOKINGS 2025
- ✓ TICKETS & TOURS
- ✓ RATE YOUR HOLIDAY
- ✓ WIN A 2025 HOLIDAY VOUCHER



WELCOME AT GUSTOCAMP

Dear holidaymakers,

How nice that you have arrived at your holiday address! On behalf of the entire Gustocamp team, we would like to welcome you. We hope your trip went well and that you are now comfortable in your accommodation so that you can enjoy your wonderful holiday.

Here at Gustocamp, we aim to give you a great holiday. Whether you are here to relax, experience new adventures, or just spend quality time with your loved ones, we are here to make your stay as enjoyable as possible.

During your stay, you can enjoy the beautiful surroundings, the many facilities on site, and of course the delicious local specialities. Our couriers are always ready to help you with questions, provide tips for fun excursions, or solve any problems quickly.

We wish you a fantastic holiday full of fun, relaxation and great memories.

Enjoy your well-earned holidays!

With sunny greetings,

The Gustocamp Team

PLEASE DRAW YOUR ATTENTION TO THE FOLLOWING



Fire protection

- Absolutely do not leave candles or anti-mosquito rings burning on the table or terrace when you are not there!
- If you use the barbecue, check that it is completely extinguished before you leave.
- Fully close the gas bottle of the gas barbecue after using it.
- Make sure you are familiar with the campsite's evacuation plan.
- Can you smell gas around the accommodation? Inform our staff immediately!



Air conditioning

We kindly but seriously request you to use air conditioning sensibly. In this way, we will jointly contribute to the environment and ensure the continued use of air conditioning as a tour operator.

- Close windows and doors when the air conditioning is on.
- Never set the air conditioning below 18 degrees; at this temperature, it works most efficiently.
- You are not allowed to leave the air conditioning on when you leave the accommodation. The campsite may switch off the electricity if it is found that the air conditioning is on when no one is present.



Awnings and Parasols

We kindly ask you to fold the awnings and parasols at your accommodation when you leave. Nothing is as changeable as the weather, and damage cannot be prevented otherwise.



Toilet usage

We kindly ask you NOT to throw anything other than toilet paper in the toilet. Especially no wet wipes, ladies' items, or nappies. The sewage system of a mobile home is not comparable to that of a home, and these items can cause major blockages and inconvenience.



Smoking

It is strictly forbidden to smoke in the accommodation!



Extending your stay

Do you like the holiday so much that you would like to add a few more days? Then contact our couriers directly. If there is room, they can arrange this extension immediately and, as a Gustocamp guest, you will also receive an additional 20% discount! Enquire now!

INVENTORY

If you wish to be sure your inventory is complete, check it against the following lists and let the one of the couriers know if anything is missing.

Solare deluxe

Gusto baby

Lounge deluxe (XL)

Lodgetent

Superior deluxe

Gusto Safari

Sunset deluxe

Bungalowtent

FOR EVEN MORE COMFORT....

Baby items rental

Baby packet	€ 5,00 p/day
Baby cot	€ 3,00 p/day
Baby bath	€ 2,00 p/day
High chair	€ 2,00 p/day
Bed safety rail	€ 2,00 p/day
Push chair *	€ 3,00 p/day

Bed linen rental

Double linen set	€ 25,00
Single linen set	€ 18,00
Towels (100x60)	€ 3,00 (1 piece)
Luxury towel (100 x 150)	€ 8,00 (2 pieces)
Beach towels (75 x 140)	€ 8,00 (1 piece)

Other items

Beach trolley *	€ 3,00 p/day
Beach parasol *	€ 2,00 p/day
Damage waiver	€ 2,00 p/day

*only if available

Ask our staff for availability and more information

EMERGENCIES & SUPPORT



CAN WE HELP YOU?



WE ARE HERE FOR YOU !

Feel free to contact your on-site Gustocamp courier for all your needs and questions.

- Your reservation
- Weather report
- Maintenance
- Camping information
- Local info
- Comfort
- Extensions or upgrades
- Advance booking offer
- Check-out procedure
- Any other necessary support



112

GENERAL EMERGENCY NUMBER

113

POLICE



CHECK-OUT PROCEDURE

You are requested to check out on the departure day between
07:00 and 10:00.

Please make an appointment asap with our couriers for this (within 48h before your departure).

To ensure a quick and smooth departure
we ask you to take care of the following before check-out:

- If you have rented Gustocamp bed linen, please place the **folded sheets and pillowcases on the bed.**
- Do not put **wet towels** on the bedding, but hang them outside on the chairs to dry.
- Make sure all **crocery and utensils** are washed, dried and put away.
- **Empty all bins** and take the rubbish (sorted) to the nearest rubbish container.
- Turn off the **fridge/freezer** and leave the doors open.
- Empty the **barbecue** and **clean the grill.**

Your holiday accommodation will be checked at the agreed check-out time by our staff. Any damage to the accommodation or inventory may be charged for. **Don't forget to check** wardrobes, all the cupboards and under the beds for personal items. Please remember your personal **ID cards or passports!**

If you do want to leave before 7 a.m., bear in mind that usually the campsite barrier is closed until 7 a.m. Therefore check the campsite regulations or ask your couriers. A solution could be to park your car outside the campsite the night before, however this will be at your own risk!

Thank you for your co-operation. We wish you a safe trip home and hope to see you next year!

PRE-BOOK FOR 2025



Up to
30%
discount

Take advantage of our super benefits:

- Special early booking **discount** of up to **30%**
- **FREE cancellation** until 31/12/2024
- **FREE booking changes** until 31/03/2025
- **PRIORITY** to stated preferences

Valid for all bookings made before 01/12/2024.

Book on-site and benefit from even more!

- 5% returners discount when booked with us before
- NO booking fees
- FREE bed linen set on arrival

PERIOD	LUXURY TENTS	MOBILE HOMES
12/04/2025 - 26/04/2025	20%	10%
26/04/2025 - 03/05/2025	15%	10%
03/05/2025 - 10/05/2025	25%	15%
10/05/2025 - 07/06/2025	25%	15%
07/06/2025 - 21/06/2025	10%	5%*
21/06/2025 - 05/07/2025	15%	10%
05/07/2025 - 06/09/2025	5%	5%*
06/09/2025 - 20/09/2025	10%	5%
20/09/2025 - 28/10/2025	25%	10%

no discounts from: 07/06 - 21/06 and 05/07 - 06/09 *
on campsites: Marina di Venezia and Union Lido



[Gustocamp.c.uk](https://www.gustocamp.c.uk)

The taste of luxury camping!



MAKE THE MOST OUT OF YOUR HOLIDAY !

..... with the Holli App

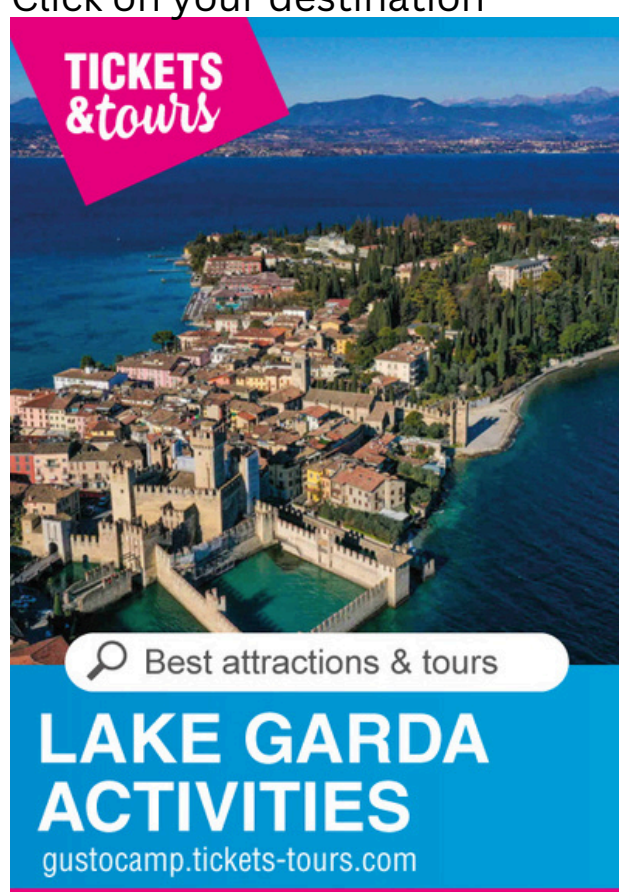
Let the fun begin! Have you booked a holiday to Italy via Gustocamp? Download the Holli app right away to see what's on and where to go near the campsite.

What do you want to do?

- A gondola ride through Venice?
- A Vespa tour in the Dolomites?
- Visit a wine tasting?
- Or a day at an amusement park?

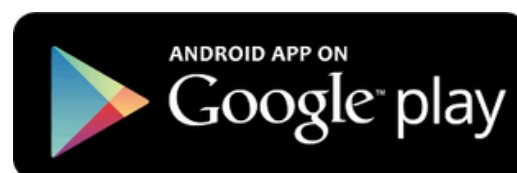
Holli has managed to negotiate some super deals, therefore ensuring you an easy way to book your special day, with the best price.....

Click on your destination



Download Holli now!

Discover that the app is handy not only for the upcoming summer holidays, but also for city breaks in Europe and the best deals on day trips from home!



HOW WAS YOUR HOLIDAY ?



Help us understand what your holiday was like and get a chance to win a Holiday voucher of **€ 500,00** to spend on your next Gustocamp holiday....

[Click here to go to the survey](#)

Only with your FEEDBACK can we make your Gustocamp holiday even better!

Thank you very much in advance!